

A2J Author

Courts are challenged with the high cost of processing self-litigant filings because they are prone to errors, require lots of servicing and are usually paper based. These filers lack legal expertise, may have a language barrier, or are somewhat illiterate – and the court cannot provide legal assistance which can frustrate the public.

Since these filings are paper-based from PDF fillable forms, courts have to maintain adequate staff for walk-ins (including security) as well as all the costs associated with copying, routing, and delivering paper around and outside the court.

This leads to a lot of wasted time and resources for the court that could be used to improve a court's backlog.

ImageSoft's JusticeTech® Suite of Solutions solves this by partnering with CALI solutions to provide Access to Justice Author (A2J Author®).

A2J is a software tool that delivers

greater access to justice for pro se and pro per litigants in many different languages.

A2J enables non-technical authors from the courts, clerk's offices, legal services organizations, and law schools to rapidly build and implement user friendly, web-based interfaces for document assembly. These interfaces, called A2J Guided Interviews, take complex legal information from legal forms and present it in a straightforward way to the public.

A2J Guided Interviews remove many of the barriers faced by self-represented litigants, allowing them to easily complete and print court documents that are ready to be filed with the court system. Those robust features have led to proven results - 3 million A2J Guided Interviews run and 1.8 million documents assembled since 2005.

JusticeTech TrueFiling™ takes this a

step further by providing a unique Electronic Filing Service Provider (EFSP – part of the national ECF standard) that connects A2J Guided Interviews to the clerk's offices. This allows self-litigants to eFile documents electronically saving the court time by improving the accuracy and quality of filings and reducing walk in traffic. These eFiled documents can be passed to your eFiling solution, to your CMS or to the JusticeTech Clerk Review workflow to process prior to docketing and servicing without having to re-key the data into your CMS.

To reduce calls into the court, A2J will allow the filer to log into the TrueFiling portal to track the progress of their filing, and receive feedback from the court.

A2J provides a better experience for the public and makes life easier for the clerks.

The JusticeTech A2J Benefits Courts By:

- Improving quality and accuracy of filings
- Better access to justice for the public
- Reduced inquiry calls for status updates
- Reduced lobby and security traffic
- Reduced scanning and imaging of paper filings

